

# ONLINE LEARNING STUDENT COMPLAINT PROCESS

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Any TMCC student, current or former (defined as being within one year after discontinuing enrollment), may file a complaint about his or her online education concerning deceptive trade practices or other acts of fraud as defined in the Board of Regents Handbook. TMCC's complaint process can be found at: <https://www.tmcc.edu/vpaa/policies-and-procedures/facultystaff-complaint-policy> (<https://www.tmcc.edu/vpaa/policies-and-procedures/facultystaff-complaint-policy/>).